



Learn About Energy Discount Programs for Low-Income Households



What is California Alternate Rates for Energy (CARE) and the Family Electric Rate Assistance Program (FERA)?

The California Public Utilities Commission's (CPUC) CARE and FERA programs offer qualifying low-income households a discount on their electric and natural gas bills.



CARE provides a 30-35 percent discount on your monthly electric bill and a 20 percent discount on your natural gas bill. You can qualify for CARE by either meeting income limits or if enrolled in certain public assistance programs, including:



- Medicaid/Medi-Cal
- Low Income Home Energy Assistance Program (LIHEAP)
- Women, Infants, and Children (WIC)
- CalFresh or Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF) or Tribal TANF
- Head Start Income Eligible (Tribal Only)
- Supplemental Security Income (SSI)
- Medi-Cal for Families (Healthy Families A & B)
- National School Lunch Program (NSLP)
- Bureau of Indian Affairs General Assistance



FERA provides an 18 percent discount on your monthly electric bill only. You can qualify for FERA by meeting income limits.

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California Public
Utilities Commission

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800-848-5580 (Toll Free)

cpuc.ca.gov



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Income Limits for CARE and FERA as of June 1, 2020


HOUSEHOLD SIZE	CARE ANNUAL INCOME LIMIT	FERA ANNUAL INCOME LIMIT
1-2	\$34,480	Not eligible
3	\$43,440	\$54,300
4	\$52,400	\$65,500
5	\$61,360	\$76,700
6	\$70,320	\$87,900
7	\$79,280	\$99,100
8	\$88,240	\$110,300
Each additional member	\$8,960	\$11,200

Where Can I Apply?


To apply or learn more, reach out to your utility company directly:

Pacific Gas and Electric Company (PG&E)

 **CALL:** 1-866-743-2273


 **VISIT:** www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page?WT.mc_id=Vanity_care

Southern California Edison (SCE)

 **CALL:** 1-800-655-4555


 **VISIT:** www.sce.com/residential/assistance/care-fera


San Diego Gas & Electric (SDG&E)

 **CALL:** 1-800-411-7343

 **VISIT:** www.sdge.com/residential/pay-bill/get-payment-bill-assistance/assistance-programs

Southern California Gas (SoCalGas)

 **CALL:** 1-800-427-2200

 **VISIT:** www.socalgas.com/save-money-and-energy/assistance-programs/california-alternate-rates-for-energy

